

Exeter Community Transport Association

What is Exeter Taxicard?

Taxicard is run from 1 April to 31 March each year and refunds half of the cost of Exeter taxi fares up to a maximum annual amount. You can apply for a Taxicard using the form overleaf.

How do I use Taxicard?

We send you a Taxicard, claim forms and a list of accessible vehicles.

You need to book your taxi, pay the driver the full fare and ask them to sign your claim form.

Send in the claim whenever you like.

Taxicard may also be used with ExeAccess and Freedom Wheels.

Who can use it?

Exeter residents:

- With a permanent, severe disability
- In receipt of the higher rate of the mobility component of the Disabled Living Allowance
- On Attendance Allowance if of retirement age
- Who are registered blind

Who cannot use it?

- Holders of National Bus Passes
- People with regular and ready access to a private vehicle
- People able to use ordinary buses

EXETER
TAXICARD



Taxicard Application

Name: _____ Address: _____

Postcode: _____ Phone Number: _____

I confirm that I am on the Higher Rate of DLA or Attendance Allowance or am Registered Blind and that none of the exclusions listed overleaf apply.

Signature: _____

Please send either:

- A copy of page 1 of your benefit book showing your name and address and a copy of page 3 showing your Disability Living Allowance Mobility Higher Rate or Attendance Allowance
- If the allowance is paid directly into your bank account, a letter from Social Security confirming that you are entitled to this benefit
- Registered Blind Certificate

For office use only

Date Taxicard issued..... Taxicard no.....

Application refused reason:

How do I claim my refund?

Taxi journeys that you claim for should begin and/or end in Exeter. At any time, whether the form is full or not, you may send your claim to

Exeter Taxicard
Exeter Community Transport Association
8 - 10 Paris Street
Exeter EX1 1GA

You will receive a refund of half of the taxi fare up to the current limit. Within one week of our receipt of your claim (except in times of national holiday) we will process the claim and send you a cheque.

Opening hours:

9.30 am - 4.30 pm
Monday to Friday
10 am - 4 pm Saturday

Financially supported by:

Devon County Council
and
Exeter City Council

Exeter Community Transport Association

Supporting independent mobility through Shopmobility, Taxicard, Ring & Ride, Leisuremobility and ExeAccess.

8 - 10 Paris Street
Exeter EX1 1GA

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Registered Charity number: 1041232